**Freddy First-Year**

Minneapolis, MN | first-year@augsburg.edu | 612-330-5555

**EDUCATION**

**Bachelor of Arts: Sociology** Expected Graduation: May 20XX

Augsburg University, Minneapolis, MN

**LEADERSHIP ACTIVITIES**

**Emerging Leader**

Augsburg University, Minneapolis, MN September 20XX – December 20XX

* Explored various theories of leadership and developed personal leadership style
* Analyzed the power that language and communication have within personal interactions and group dynamics
* Studied conflict styles and enhanced skills in conflict management
* Improved communication style and practiced various forms of effective communication

**WORK EXPERIENCE**

**Sales Associate**

Macy’s, Bloomington, MN June 20XX – August 20XX

* Met and exceeded sales goals of Macy’s credit cards
* Trained new employees regarding customer service and all store procedures
* Resolved service and billing complaints while keeping a positive and professional demeanor

**HONORS AND AWARDS**

**Eagle Scout** May 20XX

* Led a Varsity Scout team and organized a toy and toiletries supply drive for a homeless shelter that caters to families
* Inspired other scouts by participating in Scoutmaster conferences and sharing personal experiences
* Acquired 22 Merit Badges

**Member of National Honor Society (NHS)** June 20XX – June 20XX

* Developed strong leadership style by attending Leadership Experience and Development (LEAD) Conferences, State Summits, and National Student Leadership Week
* Enhanced public speaking skills by giving presentation and promoting NHS to peers

**Track and Field Captain** January 20XX – June 20XX

* Assisted Track and Field team coach managing team’s training schedules
* Strategized interpersonal communication skills by meeting one-on-one sessions with teammates

***\*As first-years, it is okay to have some high school experiences.***