

## **Tip Sheet for Augsburg College Students**

- Make sure Power is turned on.
- Make sure batteries are in the remote.
- Make sure to read television manual to see if remote needs to be programmed.

  If so follow instructions in the manual for television.
- Check all connections for television Power Cord, Coax Cable, Connections for additional devices.
- Check settings for additional devices Gaming systems, AppleTV, DVD, BlueRay, ROKU, Etc.

  The television will require the user to switch settings for different devices depending on which input on the television the device is plugged into.
- Understand television and devices that will be connected to the television.
- If the television is new "out of the box" a channel scan may be required.

  It will be important to read the manual for the specific television as this process can vary by make and model.
- Important to note, it is extremely unlikely that there would be an outage in some residents' rooms and not the entire campus.

If a resident is experiencing an outage it will likely be due to an above mentioned issue unless the entire campus is out.