

## AUGNET SERVICES

- WebMail
- My Calendar
- Navigate (Appointments & Resources)
- Records Registration & Finances
- Directory Search
- Moodle
- Zoom
- Account Utilities
- Administrative Tasks
- Unit4 Agresso Web
- Facilities Request
- 2** Copy Request
- Textbook Selection
- Employee Toolkit
- Time Entry

## Augsburg Central Services / User Guide

### Login - Faculty and Staff

1. Login to Inside Augsburg ( <https://inside.augsburg.edu/> )
2. Under Administrative Tasks select Copy Request.

### Login - Students

1. Visit the Copy Center Copy Services page and click on Copy Request System (<https://sites.augsburg.edu/centralservices/copy-center-costs/>)

- For printing or site questions please contact (612.330.1054) or [copyctr@augsburg.edu](mailto:copyctr@augsburg.edu)
- For login issues/questions please contact the Augsburg HelpDesk

## Main Page

At Login, the main home page will appear.

Orders Print Job Manager Catalog Reports Administration

AUGSBURG UNIVERSITY Central Services 612-330-1054 | [copyctr@augsburg.edu](mailto:copyctr@augsburg.edu)

WE ARE CALLED AUGGIES.

**Print**  
Simple Printing / limited finishing  
Upload

**Print Advanced**  
Advanced finishing options  
Upload

**Copy Jobs**  
Bring in your originals  
Create a ticket

**Booklet**  
Saddle and GBC Booklets  
Upload

**General Order**  
Paper, Envelopes, Letterhead  
Order

**Service**  
Open a service ticket  
Open

Welcome Host Admin (Ordering for Host Admin) | Logout | Change Password



## Main Page Job Ticket Buttons

Each job ticket button is set up for the type of job or product required.



### Print

Select Print – for digital printing of PDF files for page sizes 8.5x11, 8.5x14, or 11x17. Files can be uploaded or chosen from “Existing Documents”. Files should not be a custom size or have security protection.



### Print Advanced

Select Print – advanced for digital printing of PDF files for page sizes 8.5x11, 8.5x14, or 11x17 with more options such as padding, laminating, cutting and advanced options. Files can be uploaded or chosen from “Existing Documents”. Files should not be a custom size or have security protection.



### Copy Job

Select Copy Jobs – to fill out job ticket and bring in your own original to be duplicated. Here you can select the amount of originals, copies, and how you want the job processed.



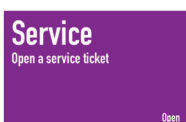
### Booklet

Select Booklet – for digital printing of PDF files that requires saddle stitch binding. Finished size of these booklets are 8.5x11. Files can be uploaded or chosen from “Existing Documents”.



### General Order

Select General Order – to order supplies such as reams of paper, letterhead, and envelopes.

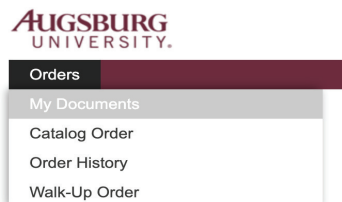


### Service

Select Service – to open a service request for service, toner, or paper. Please make sure to enter location and machine’s serial number

## Orders Menu

Orders Menu can also be used to access job and functions the same as home page buttons.



## Upload Document

Once you select the appropriate job ticket on the main page, you will be able to upload a new PDF document or choose an existing document. \* PDF's should not be a custom size or have Security protection

Here you can upload new PDF documents and also edit or delete (if allowed) old documents.

### PLEASE NOTE:

Documents MUST be standard sizes: 8-1/2x11, 8-1/2x14 or 11x17.

Other sizes may not print correctly!

Download [File re-sizing instructions](#) for more information.

Upload Document Existing Documents





**Upload File:**

**Convert To PDF:**

**Order Document:**

## Existing Documents

Used to View, Reorder or Delete documents that were previously orded

Image	Title	Date	Action
	01	07/08/2024	<a href="#">View</a> / <a href="#">Order</a> / <a href="#">Delete</a>
	1 thru 4 Test Print Document for Imposition Letter	07/03/2024	<a href="#">View</a> / <a href="#">Order</a> / <a href="#">Delete</a>
	Basic Worldox Installation Notes - updated 2013-02-07	06/19/2024	<a href="#">View</a> / <a href="#">Order</a> / <a href="#">Delete</a>
	Color Test File_PDF	05/19/2024	<a href="#">View</a> / <a href="#">Order</a> / <a href="#">Delete</a>

## Job Ticket

Once a document is uploaded or selected, a job ticket will appear. Fill out the ticket using the drop down options and select next. Remember choose number of copies you need in the top box next to "Copies"

### Print Job Details

**Print Job Id** 0

**Document** 1 thru 4 Test Print Document for Imposition Letter

**Document Page Count** 4

**Copies**

**Settings**

Paper Type


Duplex

Print Color

Staple

Stamping

Print Job Note



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# Multiple Job Orders

To add multiple jobs to the same order, before select "Submit", select the "Augsburg University" on the top left hand side.

Select - the Augsburg logo to go back to the main screen to add another job or item to your order



## Orders

Home > Shopping Basket > Order Details

After you select another job or item, you will see multiple orders in your shopping basket.

### Order Details

Print Job Id	Document	Copies	Total Price	Action
792709	1 thru 4 Test Print Document for Imposition Letter	1	\$0.16	Edit   Create Summary Page   Remove
792713	01	1	\$0.04	Edit   Create Summary Page   Remove

Home > Shopping Basket > Order Details

### Order Details

Print Job Id	Document	Copies	Total Price	Action
790834	1 thru 4 Test Print Document for Imposition Letter	1	\$0.24	Edit   Create Summary Page   Remove

### Company

Delivery Location   
Full Name   
Phone Number   
Email Address

**Required**

All items will be picked up in the print center or sent to your site via intercampus mail.

Deliver Method

Actual Date Needed

Cost Center (select pull-down)

Payment Type

Fund Number

Project Code

Note

**4**

## 1. Delivery Information- Delivery Location, Full Name, Phone Number, and Email Address

are required fields. Delivery defaults should be pulled from user profile but can be changed

Default is to remember the first address used (more information in **Managing Profile** section)

Existing Addresses - Previously entered addresses will be saved and can be used with other order

**2. Delivery Method** - Pick up at the Print Center and InterOffice Mail. Both options require a 2 day turn around if received before 12/Noon.

**3. Actual Date Needed** - date will move per delivery method or user can select calendar date

**4. Submit** - select to order place order

# Access Profile by selecting username at the top right

Welcome **test test** | Logout | Shopping Basket (0) | Change Password |

## Managing Your Profile

Under Manage Profile, user can select the Default Address to be used at check out. Below are the options available under the users profile

### Managing Your Profile - options

- 1. NoDefault** - no address used – fields are left blank. Also blank at check out except building
- 2. Oldest** - current default – first or oldest address used
- 3. Newest** - newest or most current address is used
- 4. Selected** - by selecting the address to be your default. Need to have used address in the entries

Home > Manage Profile

### Manage Profile







Here you can Manage your Profile

Click an action link below

Change Password  
Shopping Basket (0)  
Default Address: NoDefault

#### Addresses

Show 10 entries

	Company	Name	Address 1	Address 2	Address 3	City	State	Zip	Phone	Email	Default	Action
<input type="checkbox"/>	Building #3	Test User 01									<input type="checkbox"/>	 
<input type="checkbox"/>	Augsburg Copy Center	Test User 02						9522805180			<input type="checkbox"/>	 
<input type="checkbox"/>											<input type="checkbox"/>	 

Showing 1 to 3 of 3 entries

Previous 1 Next

Delete Addresses

## Help and Support

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