

Greetings from the Center for Global Education and Experience at Augsburg University. We are pleased that your student will be a participant in our study abroad program in Mexico this coming semester

You can find information about the program in the [Pre-Departure Guide](#). In particular please note the information about communication (telephone numbers, mailing addresses, etc.) in the “Communication” section of the guide.

### **Accommodations**

The students will stay in our study center for most of the semester, but will also spend at least 4-6 weeks with host families in Cuernavaca and a rural community outside of Cuernavaca (some students will choose to live with a host family for the entire semester). In an effort to facilitate student contact with people from the Mexican working class, CGEE has relationships with families of modest means. One student will be placed per home. All of the families that receive students have been carefully chosen by CGEE staff and have participated in orientations and activities, including a health and safety orientation.

### **Safety and Security**

Two concerns that are frequently expressed when it is learned that the students will travel to Mexico are health and safety. Basic tips on personal safety and health are given in the program manual, and more detailed information is provided to students during orientation in Mexico and repeated throughout the program. In addition to the Center for Global Education staff in Cuernavaca, with whom we monitor security issues, there are also consultants and numerous resource persons in the region with whom we keep in close contact.

We also receive regular safety and security reports from the [Overseas Security Advisory Council](#) (OSAC) and we regularly check international travel warnings and public safety announcements, provided by the U.S. Department of State.

Additionally, our medical and emergency services provider, [Educational and Institutional Insurance Administrators, Inc.](#), (EIIA) sends us regular international security reports and provides us with pre-trip resources.

Over the past 40 years CGEE has coordinated more than 1,300 semester and short term programs around the world for over 20,000 participants, and has therefore gained a great deal of experience traveling in these regions. We would not hesitate to cancel or to re-route any portion of the program if we it unsafe to travel there.

Regarding the U.S. State Department warning, the DOS continues to have a Travel Advisory for Mexico, as it also does for numerous countries. Although the advisory warns against travel to certain locations within Mexico, it does NOT restrict travel to the locations where Augsburg's Center for Global Education and Experience (CGEE) currently offers educational programs. Rather, it simply encourages people to exercise caution.

We encourage people to review the full text of the travel warning at:

<https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/Mexico.html>

While students are responsible for planning independent and personal travel, they are urged and advised to read the latest U.S. State Department information to avoid travel to areas of high risk identified in the current Travel Warning. They are also required to inform CGEE-Mexico staff of independent travel plans and contact information. The Center for Global Education and Experience also registers participants on all of our programs the State Department's Smart Traveler Enrollment Program (STEP) which provides the latest updates and travel information from the nearest U.S. embassy or consulate.

Augsburg's Center for Global Education and Experience staff will continue to monitor the situation in all areas of our programming and will not hesitate to cancel or reroute programs, if needed, to secure the safety of students and travel seminar participants.

### **Health Issues**

As far as health is concerned, many students will have to endure a bout or two of diarrhea sometime during their stay. To optimize the health of the students while in Mexico, our staff will be instructing the group about safe eating habits and hygiene, as well as what to do during the family stay. In the case of a serious illness, there are good doctors and excellent hospitals in Mexico if a situation calls for professional health care.

### **Contact Information**

#### **Center for Global Education and Experience, Augsburg University, Minneapolis, Minnesota:**

24-hour Emergency Cell Phone: 612/817-2830

[Margaret Anderson](#), U.S. Manager

Phone: 612/330-1159 or 800/299-8889

#### **Center for Global Education and Experience Faculty/Staff in Cuernavaca, Mexico**

[Dr. Ann Lutterman-Aguilar](#), Site Director

Office Phone in Cuernavaca: 612/605-7230

International On-Call Phone: +52 1 777 499 2379

Other program staff and e-mails are available in the "Faculty and Staff" section of [Pre-Departure Guide](#).

## Insurance Information

Educational and Institutional Insurance Administrators, Inc.

- [EIIA Webpage](#)
- [Seven Corners Webpage](#)
- [FAQ](#)
- [Summary of Benefits](#)
- [Member Card](#)

## Helpful Websites

- [Center for Global Education and Experience](#)
- U.S. Department of State:
  - [Mexico Blog](#)
  - [Mexico Country Information](#)
  - [Travel Information](#)
- [Mexico On-Line](#)
- [CNN Americas section](#)
- [Advice for Parents at StudentsAbroad.com](#)

As you may realize, the experience your student is about to have is a very intense and challenging one. Even short trips abroad can stimulate a great deal of reflection about personal values and life directions, and you may notice changes in your student upon return to the U.S. S/he will likely want to share all of the adventures with you and may, at times, find it difficult to communicate the intensity of the experience. An accepting and open environment will make it easier to share and integrate the experience.

Finally, you may be thinking that this would be a good year to take that trip to Mexico you've always been thinking about. If so, you are most welcome to visit. There are nearby hotels that offer inexpensive, comfortable accommodations (see "Visits from Family and Friends" and "Hotel Information" in the [Pre-Departure Guide](#)).

Please feel free to contact us if you have any questions or concerns:

612-330-1159

<mailto:gloaled@augsborg.edu>